

Our Commitment to Quality and the Environment

AMUSNET TECH EOOD is a dynamic company specialising in laser cutting of metals, metalworking, processing of plastic sheets and vacuum forming.

Our mission is to provide our customers with an exceptional level of service by achieving a high standard of professionalism in everything we do, while recognising our responsibility for protecting the environment and for the sustainable use of natural resources. We believe that quality and sustainability are the key to success. We therefore strive to ensure that all our products and services meet the highest quality standards and deliver optimal customer satisfaction, while working to prevent pollution, reduce our environmental impact and contribute to sustainable development.

It is important to us to work in close cooperation with our customers and other interested parties, so that we understand their needs and requirements, offer them the best possible solution, and fulfil their requirements and expectations.

Management Commitments

To achieve these goals, the management is committed to providing the conditions and resources for implementing, maintaining and developing a Quality and Environmental Management System based on ISO 9001:2015 and ISO 14001:2015, through which we aim to achieve:

- continuous delivery of products and services that meet customer needs and expectations in a highly competitive environment;
- continual improvement of our processes and of the management system;
- partnership and openness in our joint work with customers and suppliers;
- monitoring and reporting of the level of customer satisfaction;
- continuous development of the knowledge and qualification of our employees — the foundation of their motivation, their awareness of responsibility for product and service quality, and improved environmental performance;
- clearly defined and continuously monitored objectives for process performance indicators;
- periodic analysis and evaluation of the results achieved, and systematic control over the fulfilment of assigned tasks;
- determining the context of the organisation and all external and internal factors that affect the company's performance, as well as changes in them;
- identifying, periodically reviewing and complying with all applicable statutory requirements and the requirements of customers and other interested parties related to quality and environmental management;
- identifying the risks and opportunities for our business processes, the owners of those risks and opportunities, the evaluation criteria, and planning the necessary actions according to the risk assessment;
- preventing pollution of air, water and soil through effective waste management and optimised use of resources;
- continually improving our environmental performance and reducing our environmental footprint, including through energy-efficient technologies, recycling and reuse of materials, and the analysis and management of our environmental aspects;
- raising the environmental awareness of our employees through training and motivation for environmentally responsible behaviour, and engaging our personnel in environment-related initiatives and objectives.

This Policy is made available to external interested parties upon request. It is reviewed at least once a year during the management review, at which the current specific and measurable objectives are also defined.

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Managing Director, AMUSNET TECH EOOD
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